

PERM Audit Notice

The Centers for Medicare & Medicaid Services (CMS) have resumed Payment Error Rate Measurement (PERM) audits of Med-QUEST Fee-For-Service dental providers in December 2022 for services paid between July 1, 2022 to June 30, 2023.

If you are selected for audit you will be receiving a letter from the PERM Review Contractor Empower A1, Please respond to the audit request. If you do not respond in the requested time frame, you risk recoupment of funds by the Med-QUEST Division.

PERM Audit Findings

The most common errors reported during the last PERM audits were:

- Incorrect coding Use the CDT code(s) that accurately describe the services performed.
- Incorrect dates of service. Service dates must be reported accurately on the claim form and be consistent accross all patient records related to the service provided.
- Type 2 NPIs are not being submitted on the claim form when required. If you do not file your taxes using your Social Security Number, you are required to have a Type 2 Oranizational NPI and submit it on the clam form with your Billing Entity information.
- Records werenotadequatelyidentifiedwhensubmittedtocontractor. All medical records/forms should be adequately identified with the patient information and properly organized.
- Incomplete or incorrect claim forms. Claim forms must be accurate and complete.

For information on provider requirements see the MEDICAID PROVIDER MANUAL CHAPTER 2, sections 2.8.1.4 Medical Records Management and 2.8.1.5 Medical Records Standards.